

COMBINED DECLARATION AND POWER OF ATTORNEY

(Original, Design, National Stage of PCT, Divisional, Continuation or C-I-P Application)

. As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name; I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

INTERNET-BASED CUSTOMER INFORMATION SYSTEM AND METHOD
This declaration is of the following type:
[X] original
design
national stage of PCT.
divisional
continuation
divisional continuation continuation-in-part (C-I-P)
the specification of which: (complete (a), (b), or (c))
(a) [X] is attached hereto.
(b) [] was filed on as Application Serial No and was amended on (i
applicable).
(c) [] was described and claimed in PCT International Application No filed or
and was amended on (if applicable).
A almowledgment of Deview of Peners and Duty of Cander
Acknowledgment of Review of Papers and Duty of Candor I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above. I acknowledge the duty to disclose information which is material to the patentability of the subject matter claimed in this application in accordance with Title 37, Code of Federal Regulations § 1.56.
[] In compliance with this duty there is attached an information disclosure statement. 37 CFR 1.98.
Priority Claim
I hereby claim foreign priority benefits under Title 35, United States Code, § 119(a)-(d) of any foreign application(s) for patent or inventor's certificate or of any PCT International Application(s) designating at least one country other than the United States of America listed below and have also identified below any foreign application(s) for patent or inventor's certificate or any PCT International Application(s) designating at least one country other than the United States of America filed by me on the same subject matter having a filing date before that of the application on which priority is claimed
(complete (d) or (e))
(d) [X] no such applications have been filed.

(e)

such applications have been filed as follows:

PRIOR FOREIGN	PCT APPLICATION(S) FILED WITHIN 12 MG	ONTHS (6 MONTHS FOR DESIGN) PRIOR TO SA	AID APPLICATION	
COUNTRY	APPLICATION NO.	DATE OF FILING (day, month, year)	DATE OF ISSUE (day, month, year)	PRIORITY CLAIMED UNDER 35 USC 119
				[] YES NO []
				[]YES NO []
				[]YES NO []
ALL FOREIGN A	PPLICATION[S], IF ANY, FILED MORE THAI	N 12 MONTHS (6 MONTHS FOR DESIGN) PRIOR	R TO SAID APPLICATION	
				[] YES NO []
				[] YES NO []
				[] YES NO []

Claim for Benefit of Prior U.S. Provisional Application(s)

I hereby claim the benefit under Title 35, United States Code, § 119(e) of any United States provisional application(s) listed below:

Provisional Application Number	Filing Date

Claim for Benefit of Earlier U.S./PCT Application(s) under 35 U.S.C. 120

(complete this part only if this is a divisional, continuation or C-I-P application)

I hereby claim the benefit under Title 35, United States Code, § 120 of any United States application(s) or PCT international application(s) designating the United States of America that is/are listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior application(s) in the manner provided by the first paragraph of Title 35, United States Code § 112, I acknowledge the duty to disclose information as defined in Title 37, Code of Federal Regulations, § 1.56 which occurred between the Hing date of the prior application(s) and the national or PCT international filing date of this application:

1.à		
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)

Power of Attorney

As a named inventor, I hereby appoint Dana M. Raymond, Reg. No. 18,540; Frederick C. Carver, Reg. No. 17,021; Francis J. Hone, Reg. No. 18,662; Joseph D. Garon, Reg. No. 20,420; Arthur S. Tenser, Reg. No. 18,839; Ronald B. Hildreth, Reg. No. 19,498; Thomas R. Nesbitt, Jr., Reg. No. 22,075; Robert Neuner, Reg. No. 24,316; Richard G. Berkley, Reg. No. 25,465; Richard S. Clark, Reg. No. 26,154; Bradley B. Geist, Reg. No. 27,551; James J. Maune, Reg. No. 26,946; John D. Murnane, Reg. No. 29,836; Henry Tang, Reg. No. 29,705; Robert C. Scheinfeld, Reg. No. 31,300; John A. Fogarty, Jr., Reg. No. 22,348; Louis S. Sorell, Reg. No. 32,439; Rochelle K. Seide Reg. No. 32,300; Gary M. Butter, Reg. No. 33,841; Marta E. Delsignore, Reg. No. 32,689; Lisa B. Kole, Reg. No. 35,225 and Anthony Giaccio, Reg. No. 39,684 of the firm of BAKER & BOTTS, L.L.P., with offices at 30 Rockefeller Plaza, New York, New York 10112, as attorneys to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith

SEND CORRESPONDENCE TO:

BAKER & BOTTS, L.L.P.

30 ROCKEFELLER PLAZA, NEW YORK, N.Y. 10112

CUSTOMER NUMBER: 21003

DIRECT TELEPHONE CALLS TO:

BAKER & BOTTS, L.L.P.

(212) 705-5000

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

FULL NAME OF SOLE	LAST NAME	FIRST NAME	MIDDLE NAME H.	
OR FIRST INVENTOR	YAFFE	BRUCE		
RESIDENCE & CITIZENSHIP	CITY	STATE or FOREIGN COUNTRY	COUNTRY OF CITIZENS	SHIP
	New York	New York	United States	1
POST OFFICE	POST OFFICE ADDRESS	CITY	STATE or COUNTRY	ZIP CODE
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DATE	SIGNATURE OF INVENTOR			
FULL NAME OF THIRD JOINT	LAST NAME	FIRST NAME	MIDDLE NAME	
INVENTOR, IF ANY	EDWARDS	ROBERT	L	
RESIDENCE & CITIZENSHIP	CITY	STATE or FOREIGN COUNTRY	COUNTRY OF CITIZEN	SHIP
	Staten Island	New York	United States	
POST OFFICE	POST OFFICE ADDRESS	CITY	STATE or COUNTRY	ZIP CODE
ADDRESS	92 St. Mark's Place, Apt. 4A	Staten Island	New York	10301
DATE 7/06/01	SIGNATURE OF INVENTOR			
FULL NAME OF FOURTH TOUTH INVENTOR, IF ANY	LAST NAME	FIRST NAME	MIDDLE NAME	
RESIDENCE & CITIZENSHIP	СІТУ	STATE or FOREIGN COUNTRY	COUNTRY OF CITIZENSHIP	
POST OFFICE ADDRESS	POST OFFICE ADDRESS	СІТУ	STATE or COUNTRY	ZIP CODE
PATE	SIGNATURE OF INVENTOR			
FULL NAME OF FIFTH JOINT INVENTOR, IF ANY	LAST NAME	FIRST NAME	MIDDLE NAME	
RESIDENCE & CITIZENSHIP	CITY	STATE or FOREIGN COUNTRY	COUNTRY OF CITIZEN	ISHIP
POST OFFICE ADDRESS	POST OFFICE ADDRESS	СІТУ	STATE or COUNTRY	ZIP CODE
DATE	SIGNATURE OF INVENTOR			
FULL NAME OF SIXTH JOINT INVENTOR, IF ANY	LAST NAME	FIRST NAME	MIDDLE NAME	
RESIDENCE & CITIZENSHIP	CITY	STATE or FOREIGN COUNTRY	COUNTRY OF CITIZED	NSHIP
POST OFFICE ADDRESS	POST OFFICE ADDRESS	CITY	STATE or COUNTRY	ZIP CODE
DATE	SIGNATURE OF INVENTOR			

<u> </u>	
0	Check proper box(es) for any added page(s) forming a part of this declaration Signature for ninth and subsequent joint inventors. Number of pages added Signature by administrator(trix), executor(trix) or legal representative for deceased or incapacitated inventor. Number of pages added
[]	Signature for inventor who refuses to sign, or cannot be reached, by person authorized under 37 CFR 1.47. Number of pages added

COMBINED DECLARATION AND POWER OF ATTORNEY

(Original, Design, National Stage of PCT, Divisional, Continuation or C-I-P Application)

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name; I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

INTERNET-BASED CUSTOMER INFORMATION SYSTEM AND METHOD

This decla	aration is of the following type:
[X] ori	ginal
i des	sign tional stage of PCT
II dix	zisional
CO1	ntinuation
coi	sign tional stage of PCT. visional ntinuation ntinuation-in-part (C-I-P) cation of which: (complete (a), (b), or (c))
the specifi	cation of which: (complete (a), (b), or (c))
(a) [X] is attached hereto.
(b) []	was filed on as Application Serial No and was amended on (if
applicable	
(c) []	was described and claimed in PCT International Application No filed on mended on (if applicable).
i de	mended on (ij applicable).
•	Acknowledgment of Review of Papers and Duty of Candor I hereby state that I have reviewed and understand the contents of the above identified on, including the claims, as amended by any amendment referred to above. I acknowledge the duty to disclose information which is material to the patentability of the atter claimed in this application in accordance with Title 37, Code of Federal Regulations § 1.56.
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application one countr application country of	Priority Claim ereby claim foreign priority benefits under Title 35, United States Code, § 119(a)-(d) of any foreign n(s) for patent or inventor's certificate or of any PCT International Application(s) designating at least ry other than the United States of America listed below and have also identified below any foreign n(s) for patent or inventor's certificate or any PCT International Application(s) designating at least one there than the United States of America filed by me on the same subject matter having a filing date of the application on which priority is claimed
. ,	(complete (d) or (e)) no such applications have been filed. such applications have been filed as follows:

		PRIORITY CLAIMED
(day, month, year)	(day, month, year)	UNDER 35 USC 119
		[] YES NO []
		[]YES NO []
		[]YES NO []
12 MONTHS (6 MONTHS FOR DESIGN) PRI	OR TO SAID APPLICATION	
		[] YES NO []
		[] YES NO []
		[] YES NO []
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ine 35, Omica States Code,		ou blates provision
	Filing Date	
		<u></u>
of Title 35, United States 37, Code of Federal Regula	Code § 112, I acknotions, § 1.56 which c	
ne national of PC1 internati	onal filing date of this	occurred between t
Date)		occurred between to application:
Date)	(Sta	occurred between to application:
Date)	(Sta	occurred between to application:
Date)	(Staterick C. Carver, Reg. No. o. 18,839; Ronald B. Hild G. Berkley, Reg. No. 26,946; John D. Murnane, y. Jr., Reg. No. 22,348; I. arta E. Delsignore, Reg. N. & BOTTS, L.L.P., with	occurred between to application: atus) (patented, pending, abando 17,021; Francis J. Holdreth, Reg. No. 19,4 25,465; Richard S. Cla Reg. No. 29,836; Hei Louis S. Sorell, Reg. 1 No. 32,689; Lisa B. Ko offices at 30 Rockefe
Power of Attorney Raymond, Reg. No. 18,540; Frede 0,420; Arthur S. Tenser, Reg. N Neuner, Reg. No. 24,316; Richar 551; James J. Maune, Reg. No. 2 eg. No. 31,300; John A. Fogarty M. Butter, Reg. No. 33,841; Ma 39,684 of the firm of BAKER	(Staterick C. Carver, Reg. No. o. 18,839; Ronald B. Hild G. Berkley, Reg. No. 26,946; John D. Murnane, y. Jr., Reg. No. 22,348; I. arta E. Delsignore, Reg. N. & BOTTS, L.L.P., with	tus) (patented, pending, abando 17,021; Francis J. Holdreth, Reg. No. 19,4 25,465; Richard S. Cla Reg. No. 29,836; He 2001s S. Sorell, Reg. No. 32,689; Lisa B. Ko offices at 30 Rockefe
	fit of Prior U.S. Provisions Title 35, United States Code, This is a divisional, continue Title 35, United States Code, ating the United States of A s of this application is not of Title 35, United States To the Uni	DATE OF FILING (day, month, year) DATE OF ISSUE (day, month, year) Prior U.S. Provisional Application(s) Title 35, United States Code, § 119(e) of any United States is a divisional, continuation or C-I-P application of the United States of America that is/are listers of this application is not disclosed in the prior

BAKER & BOTTS, L.L.P.

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CUSTOMER NUMBER: 21003

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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

FULL NAME OF SOLE OR FIRST INVENTOR	LAST NAME YAFFE	FIRST NAME BRUCE	MIDDLE NAME H.	
RESIDENCE & CITIZENSHIP	CITY New York	STATE or FOREIGN COUNTRY New York	COUNTRY OF CITIZEN United States	SHIP
POST OFFICE ADDRESS	POST OFFICE ADDRESS 2 East End Avenue, Apt. 2E	CITY New York	STATE of COUNTRY New York	ZIP CODE 10021
DATE 6 15 0	SIGNATURE OF INVENTOR	MA		
FULL NAME OF THIRD JOINT INVENTOR, IF ANY	LAST NAME (/ /* EDWARDS	FIRST NAME ROBERT	MIDDLE NAME L.	
RESIDENCE & CITIZENSHIP	Staten Island	STATE or FOREIGN COUNTRY New York	COUNTRY OF CITIZEN United States	SHIP
POST OFFICE ADDRESS	POST OFFICE ADDRESS 92 St. Mark's Place, Apt. 4A	CITY Staten Island	STATE or COUNTRY New York	ZIP CODE 10301
DATE L	SIGNATURE OF INVENTOR			<u> </u>
FULL NAME OF FOURTH DINT INVENTOR, IF ANY	LAST NAME	FIRST NAME	MIDDLE NAME	
ESIDENCE & CITIZENSHIP	CITY	STATE or FOREIGN COUNTRY	COUNTRY OF CITIZEN	SHIP
OST OFFICE ADDRESS	POST OFFICE ADDRESS	CITY	STATE or COUNTRY	ZIP CODE
DATE	SIGNATURE OF INVENTOR			
JULL NAME OF FIFTH JOINT EVENTOR, IF ANY	LAST NAME	FIRST NAME	MIDDLE NAME	
RESIDENCE & CITIZENSHIP	CITY	STATE or FOREIGN COUNTRY	COUNTRY OF CITIZEN	SHIP
POST OFFICE ADDRESS	POST OFFICE ADDRESS	CITY	STATE or COUNTRY	ZIP CODE
DATE	SIGNATURE OF INVENTOR			· · · · · · · · · · · · · · · · · · ·
FULL NAME OF SIXTH JOINT NVENTOR, IF ANY	LAST NAME	FIRST NAME	MIDDLE NAME	
ESIDENCE & CITIZENSHIP	CITY	STATE or FOREIGN COUNTRY	COUNTRY OF CITIZEN	SHIP
POST OFFICE ADDRESS	POST OFFICE ADDRESS	CITY	STATE or COUNTRY	ZIP CODE
DATE	SIGNATURE OF INVENTOR		<u> </u>	.l

	Check proper box(es) for any added page(s) forming a part of this declaration
	Signature for ninth and subsequent joint inventors. Number of pages added .
[]	Signature by administrator(trix), executor(trix) or legal representative for deceased or incapacitated inventor.
	Number of pages added
	Signature for inventor who refuses to sign, or cannot be reached, by person authorized under 37 CFR 1.47.
	Number of pages added